

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 9th day of December' 2020
C.G.No:49/2020-21/ Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. V. Venkateswarlu
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Independent Member

Between

B. Harinath Reddy,
C/o. M/s. Haritha Dairy,
6-72, Bhumireddygaripalli,
Bodevandlapalli (V),
Yerravaripalem (M),
Chittoor -Dist

Complainant

AND

Respondents

1. Assistant Account Officer/ERO/Piler.
2. Deputy Executive Engineer/Rurals/Piler.
3. Executive Engineer/O/Piler.

ORDER

1. The complainant filed a complaint before this Forum to withdraw the pending arrears CC charges of Rs.16,978/- levied by the department for Service Connection No.5712205001242.
2. Respondent No.3 in his written submission stated that Agriculture Service No.5712205000029 in the name of P. Venkata Subbaiah, Udayamanikyam Distribution (O) Y.V. Palem Section, was released on 22.02.1976 and the same service was utilized for Free Agricultural supply till the service was under bill stop on 01/2012 after the same service was restored to supply for commercial purpose. Deputy Executive Engineer Rurals/Piler inspected the service on 15.02.2012 and noticed that the service was un-authorizedly utilizing the supply other than sanctioned purpose i.e. for commercial purpose to supply water to Haritha Dairy, Cat-II, SC No.5712205001242. Malpractice case was recommended by the DEE/Rural/Piler for 6 months for 3722 units. Final

DESPATCHED
DATE 10/12

assessment order was also issued for the said malpractice case for an amount of Rs.22,498/-. The same service No.5712205001242 continued under Cat-II. CC charges are averagely assessed for the months of 9/2012 & 10/2012 and upto change of meter in 11/2012. New meter was fixed to SC No.5712205001242 for recording units of utilizing of power supply. During 4/2013 the service was bill stopped due to non-payment of arrears CC charges of Rs.16,978/-. Hence there is no illegal collection of consumption charges levied to the said service as per the APSPDCL records.

3. A personal hearing through video conferencing was conducted on 17.11.2020. Complainant and Respondent No.3 Present. Complainant during personal hearing informed that he has satisfied with the explanation given by the respondents and he is willing to withdraw his complaint.
4. Since the complainant himself agreed to withdraw his complaint, the complaint is disposed off as withdrawn.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 9th December'2020.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

DESPATCHED
DATE

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.